



1·2·1 Direct Response
Stronger Partnerships. Smarter Marketing.

**Guaranteed Results
in Outbound
Contact Center Performance**

LEARN MORE >

Blogs:
Rich Tehrani
Tom Keating
Greg Galitzine
Russell Shaw
Wireless Mobility
Beyond VoIP
Call Center/CRM

...more

Internet Telephony Conference and Expo begins in 19 Days, 18 Hours, 23 Minutes, 55 Seconds. [Register Now!](#)

Channels Home CHANNELS

SERVICE PROVIDER

ENTERPRISE Enterprise

DEVELOPER Developer

RESELLER Reseller

GOVERNMENT

CONSUMER

About TMC

TMCnet Services

Advertise

Alerts

News Alerts

Free eNews
TMCnet Services
Events

Publications
Advertise
White Papers

Content Submission

Blogs

News Alerts

Free Newsletters

Conference Events

Wireless & Mobile | Information Technology | Alt Power | WiFi | Planet PDA | Comm. Solutions | VoIP for SMB

Home | VoIP | CRM | Call Center | IP Communications | VoIP Services | VoIP for Enterprise | Contact Center Research

• What's New • Events • Publications • Forums • White Papers

Type your search here

E-mail to a Friend | Order Reprints | Print | TrackBack | Bookmark | Free Magazines | eNewsletters | XML | RSS/XML

 Digg This Story



Featured White Papers |

[XML](#)

[Building Highly Available Application Servers - The Network Infrastructure](#)

[SIP Farm: VoIP Scalability for Telcos](#)

[Hosted IVR & Contact Center Solutions - The Compelling Case For Adoption](#)

[A New Model for Integrated Customer Contact: By Datamonitor sponsored by Amcat](#)

[Getting More from Your RDBMS for Less—Migrating from Oracle to solidDB](#)

[Seven Questions Most CRM Vendors Are Afraid You'll](#)

[December 21, 2006]

KL most popular local tourist destination for Malaysians

(New Straits Times Via Thomson Dialog NewsEdge) KUALA LUMPUR: Malaysians love travelling to Kuala Lumpur.

A survey by an online reservations' company showed that the city is a favourite destination for domestic travellers as it headed the list of the top 10 most travelled destinations locally.

Holidaycity.com, an international online accommodation reservation service provider, said Malaysians favour holiday destinations that are closer to home.

Its marketing and communications manager, Hanim Shukor, said the survey was based on their records of accommodation booked by their customers.

Holidaycity provides accommodation reservation service in over 600 locations worldwide. The survey revealed that seven out of 10 destinations booked were within the country.



Publications

Based on their current record from January to Dec 11, Malaysians travelled to Singapore the most, followed by Kuala Lumpur, Penang, Cameron Highlands, Langkawi, Port Dickson, Malacca and Kuching.

Whitepapers

Sydney and Hong Kong were equally popular.

Content Submission

"Our customers were between 25 and 45 years old and travelled mainly for leisure. Only 20 per cent of our customers travelled on business purpose," said Hanim.

Subscribe Today!



Although Singapore topped the list as the most favourite international destination, more Singaporeans visit Malaysia instead.

Channels Home

VoIP

"Approximately 51 per cent of bookings made by Singaporeans this year are for destinations in Malaysia, whereas only 17 per cent of Malaysians made bookings for hotels in Singapore through us," she said.

Billing

Broadband Telephony

She also said the total value of bookings made by Malaysians through Holidaycity exceeded US\$1 million (RM3.6 million) for this year. Of the amount, about 70 per cent was based on bookings made for the top 10 destinations.

Business Phone System

Business VoIP

Online reservations, according to Hanim, also increased by 40 per cent compared to the same period last year.

Call Center Recording

Copyright 2006 The New Straits Times Press (Malaysia) Berhad. Source: Financial Times Information Limited - Asia Intelligence Wire.

Call Recorder

[[Back To TMCnet.com's Homepage](#)]

Call Recording

Conference Call / Audio Web

Customer Interaction Management

Headsets

[Ask](#)

[View All White Papers](#)

Receive more news in your email

Please Input your Email

go

Top Stories | [XML](#)

Australian Contact Centers Showing Strong Growth

Tekelec May Open Venezuela Office

Avnet Completes Acquisition of Access Distribution for \$410M

Firetide Lays out Wireless Mesh Strategy for 2007

MyTvpal.com Launches New IPTV Service Using MatrixStream Technology

Related VoIP Channels

[SIP Server](#)

[VoIP Gateways](#)

[Headsets](#)

[VoIP Call Recording](#)

[Call Recorder](#)

Related VoIP News | [XML](#)

Vertical Enhances VoIP Solutions for Any Vertical



Increase
Outbound
and
Inbound
Sales
Results

[LEARN MORE](#)

Hosted IP

Hosted VoIP

Industry Research

Internet Fax

Internet Phone

IP Conferencing and Collaboration

IP PBX

IP Phone System

IP Telephony

IP Trunking

Open Source PBX

Selecting VoIP Solutions

SIP Server

SIP Trunking

Small Business VoIP

SOA



Discussions:

Be the first to post a comment on this page!

By
TMCnet

+ Add to the Discussion

Also on TMCnet



Phone Companies Fail to Enter Video Biz?
Phone

companies have hit a wall after years of pressing Congress to make it easier for them to get into the cable TV business.



Salesforce.com Stock

Analysts reiterate their strong "buy" recommendation for stocks of on-demand CRM software provider Salesforce.com

Analysts Advise Buying



Has Outsourcing Hit a Peak?

Is the outsourcing trend overdone?

Not according to one observer.



TMCnet Read by More Than One Million Unique Visitors in November 2006

Disaster Preparedness In Focus at INTERNET TELEPHONY Conference & EXPO East 2007 in Florida

TMC's SEO Program Optimizes Organic Search Engine Rankings for Clients

TMCnet Adds Renowned Blogger Russell Shaw to host RSS Blog

Any vertical

Firetide Lays out Wireless Mesh Strategy for 2007

Aksys Targets SMB Market with KONNECT VoIP Phone System

Packet Island Unveils New 'Micro-Appliance' for Monitoring VoIP Networks

VoIP Phone Systems Provider Switchvox Announces Record Growth

Ads by Google

Eastern Algarve Portugal

Excellent value from under 150,000€ Off plan, new builds and more
www.laluzproperty.com

Baby Blog Photos

Find 8 Baby Blog Photos sites Search Baby Blog Photos sites
findme8.com

Praia Da Luz

Portugal Holiday Rentals Rent Direct From Owners and Save!
vrbo.com/vacation-rentals/europe

Mongolian Resorts

Adventure Travel in Mongolia Expeditions, Culture and Wildlife
www.mongolianresorts.co

Advertise on this site

Telecom Cost Management

Loquendo's Speech Recognition and Text to Speech Channel Launches on TMCnet

Telecom Expense Management

TECHtionary and TMC Partner to Bring TMCnet Tech Glossary to Readers

Customer Inter@ction Solutions Magazine invites you to apply for the 2007 Top 50 Teleservices Agencies Award

Customer Inter@ction Solutions Magazine invites you to apply for the 2006 MVP Quality Award

Triple Play

8x8 Inc., TMC Team to Launch VoIP Services Community on TMCnet

Unified Communications

Richard Grigonis Named Executive Editor of INTERNET TELEPHONY Magazine

TMC's Newest Publications, SIP Magazine and IMS Magazine, See Circulations Soar

Premium Contact Center Research Site Launched on TMCnet

Voice Over Broadband

VoIP

[INTERNET TELEPHONY Conference & EXPO](#)

January 23-26, 2007 - Fort Lauderdale-Broward County Convention Center Fort Lauderdale, FL •

<http://www.tmcnet.com/voip/conference/east-07/default.aspx>

VoIP Call Recording

VoIP Contact Center

VoIP Developer

VoIP Gateways

VoIP Phone Systems

VoIP Test Solutions

Wholesale VoIP

Wireless Headsets

CRM

Billing

Conference Call / Audio Web

Learn More Now **NEW**

Streamline:

- ✓ Sales
- ✓ Marketing
- ✓ Customer Service
- ✓ Collaboration

SUGARCRM

The Latest News

Looking for unified contact center solutions?

Customer Experience Management

Customer Interaction Management

Headsets

IP Conferencing and Collaboration

Open Source CRM

SIP Server

Speech Applications and Solutions

Speech Technologies

Wireless Headsets

Workforce Management

Workforce Optimization

Call Center

3rd Party Remote Call Monitoring

Billing

Call Center Furniture

Call Center Recording

TMCnet MarketPlace

Risk Free VoIP

Voice over IP Technology that brings reliability and voice clarity of public telephone networks to Internet telephony! Quintum's Tenor VoIP MultiPath switches are easy to install and work in nearly any network. Find out what ...

Find BEST VENDORS for your business and budget

Compare vendors and match your needs to business CRM and Telephony providers across North America.

Top 4 Reasons to Use Speech Self-Service

Learn the top 4 reasons to use a speech system to automate customer calls. Download your guide now.

Understand Business VoIP Telephony - Free Guide

Get your free 80 page Business IP Telephony Guide now. Ideal solution for a 50+ VoIP system.

Phone Systems - Free Quotes

Why deal with just one supplier? Compare business telephone system prices and features: Avaya, Vodavi, Nortel, Vertical, Toshiba & many more. Fill out one simple form and get custom quotes from multiple vendors. Save time and ...

[Buy a Link Now](#)

TMC's Customized Keymail Alert and RSS Service [XML](#) [Usage Instructions](#)

To receive daily e-mail alerts and RSS URLs of stories posted on TMCnet.com, please enter **keyword terms** to match and your e-mail address.

Popular Keywords: **IP PBX**

Keyword 1:

Keyword 2:

Keyword 3:

E-mail Address:

Submit

Search terms are **case-insensitive**.

Enclose in **double-quotes** for exact phrase match.

No password necessary!

Call Center Scheduling

1. EDITORIAL: The morning after: Regardless of who won, the body politic probably has a headache

2. UCF gets \$4.5 million grant to aid laser research, industry

3. Disk drive pioneer Al Shugart dies at age 76

4. Data Love

Call Center Software

5. DJ ASIA CRUDE:Oman Refiners Sidelined By Weak Fuel Oil Crack

6. Wipro Becomes Tensilica Processor Core Design Center Partner

Call Center Training

7. AMD Introduces Enterprise Stream Processor

8. GS1 Awarded Auchan and Soft Solutions the Innovation Prize for their PIM Data Synchronization Implementation Project

Call Recording

Latest TMCnet Headlines

- Unemployment down from 2005
- = DATA SNAP: German Dec Adj Jobless Rate 9.8% Vs 10.1% Nov
- NLRB complaint filed over Bashas' benefits
- Holding(s) in Antisoma
- SpectraLink Unveils Its Next Generation Wi-Fi Telephones

Contact Center Outsourcing

Contact Center Performance

Latest Company News

1. Skype
2. Vonage
3. Linksys
4. NICE Systems
5. Siemens
6. IP Multimedia Subsystem
7. Motorola
8. Nokia
9. Verizon
10. AT&T
11. Avaya
12. Microsoft
13. FCC
14. Sprint North Supply
15. Comcast
16. Dell
17. Hewlett-Packard
18. Nortel
19. Google
20. Alcatel

Customer Care

Customer Interaction Management

Headsets

Hosted Contact Center

IP Contact Center

IVR

Subscribe **FREE** to all of TMC's monthly magazines. Click [here](#) now.

On Demand Call Center



The Authority on

Open Source CRM

[3rd Party Remote Call Monitoring](#), [Billing](#), [Broadband Telephony](#), [Business Phone System](#), [Business VoIP](#), [Call Center Furniture](#), [Call Center Recording](#), [Call Center Scheduling](#), [Call Center Software](#), [Call Center Training](#), [Call Recorder](#), [Call Recording](#), [Conference Call / Audio Web](#), [Contact Center Outsourcing](#), [Contact Center Performance](#), [Customer Care](#), [Customer Experience Management](#), [Customer Interaction Management](#), [Headsets](#), [Hosted Contact Center](#), [Hosted IP](#), [Hosted VoIP](#), [Industry Research](#), [Internet Fax](#), [Internet Phone](#), [IP Conferencing and Collaboration](#), [IP Contact Center](#), [IP PBX](#), [IP Phone System](#), [IP Telephony](#), [IP Trunking](#), [IPTV](#), [IVR](#), [On Demand Call Center](#), [Open Source CRM](#), [Open Source PBX](#), [Predictive Dialer](#), [Quality Monitoring](#), [Selecting VoIP Solutions](#), [SIP Server](#), [SIP Trunking](#), [Small Business VoIP](#), [SOA](#), [Speech Applications and Solutions](#), [Speech Recognition and Text to Speech](#), [Speech Technologies](#), [Telecom Cost Management](#), [Telecom Expense Management](#), [Triple Play](#), [Unified Communications](#), [Virtual Contact Center](#), [Voice Over Broadband](#), [Voice Software](#), [VoiceXML](#), [VoIP](#), [VoIP Call Recording](#), [VoIP Contact Center](#), [VoIP Developer](#), [VoIP Gateways](#), [VoIP Phone Systems](#), [VoIP Test Solutions](#), [Wholesale VoIP](#),

Predictive Dialer

Quality Monitoring

Quality Monitoring

[Wireless Headsets](#), [Workforce Management](#), and [Workforce Optimization](#)

SIP Server

Technology Marketing Corporation,
One Technology Plaza, Norwalk, CT 06854 USA
Ph: 800-243-6002, 203-852-6800; Fx: 203-853-2845
General comments: tmc@tmcnet.com. Comments about this site: webmaster@tmcnet.com.
[About](#) [Contact](#)

Speech Applications
and Solutions

Technology Marketing Corp. 1997-2007 [Copyright](#), [Privacy Policy](#) [Sitemap](#)

Speech Recognition
and Text to Speech

Speech Technologies

Virtual Contact Center

Voice Software

VoiceXML

Wireless Headsets

Workforce Management

Workforce Optimization

IPTV

IPTV

Communities

IP Communications

VoIP for SMB

VoIP Services

Contact Center
Research

Other TMCnet Sites

Alternative Power

Biometritech

Communications
Solutions

Consumer Electronics

Planet PDA

Wifi Revolution

Sponsored Links

Plastic Surgery

Fundraising



Latest Stock
Information

Traffic Rank
tmcnet.com

2,672
Powered by  Alexa

—